

The Mental Health Urgent Care provides individualized support for adults experiencing mental health challenges. Staffed by a competent, caring team, a safe, supportive, recovery-oriented environment is provided, with an emphasis placed on safety, the reduction of symptoms, and the creation of a plan for continuing support and services.

Services:

- Provide 24 hour/7 days/365 urgent care mental health screening and assessment services and medications to address the needs of those in crisis in a safe, efficient, trauma-informed, and least-restrictive setting.
- Provide timely transition (discharge) planning that includes the guest in the plan creation, to ensure individualized services and supports.



The program offers a variety of services customized to the needs and preferences of guests, including; peer support, psychiatric and medication support, recovery education, nutritional education, health and recreation, community coordination and follow-up.

Locations:

9990 County Farm Road, Suite 6
Riverside, CA 92503
951-509-2499

2500 N Palm Canyon Dr., Suite A4
Palm Springs, CA 92262
442-268-7000

Who We Serve:

- Guests who are 18 years old or older, within Riverside County, California, and are voluntarily seeking assistance in a crisis situation.
- Guests able to walk-in, or to be referred by mobile crisis teams or law enforcement for crisis and assessment services.

Length of Stay:

Needs and circumstances determine the length of time each guest spends at the Mental Health Urgent Care. Guest stays cannot exceed 23-hours, as mutually agreed upon with staff. Upon a guest's arrival, we begin actively working on solutions. Guests may receive visitors, have access to a telephone, and will be invited and encouraged to participate in their individual service planning process.

For more information please contact:

Peggy Wiley, LCSW
Recovery Services Administrator II
Peggy.Wiley@riinternational.com
951-509-2499 / 442-268-7000

Kevin Festa
Recovery Services Administrator I
Kevin.Festa@riinternational.com
951-509-2499 / 442-268-7000



Our Mission

Empowering people to recover, succeed in accomplishing their goals, find meaning and purpose in life, and reconnect with themselves and others.

Our Vision

Activating the next generation of frame-breaking healthcare innovation to support people beyond their behavioral health needs and succeed in the community where they live, work, and play.