

FOR FIRST YEAR/FRESHMAN STUDENTS



DEAR STUDENT SUPPORTERS

Your student is ready for college housing. And we're ready for them.

For many students, going to college is the first time they've ever lived away from home. It's an exciting time...for everyone.

To help your student make the transition to college, one of the best things to do is just listen to them and support them in their new independence. It's natural to want to play an active role and fix all of their problems for them.

But experience tells us **it is far better to let them make their own decisions**, and try to handle whatever situations may arise.

Encourage them to enjoy their new friends and have mutual respect. If difficulties should arise, they can work with their roommates, hallmates and Resident Advisor (RA) to discuss "concerns" before they become "issues."

The RA will become a key figure in your student's life: they are students who are there to encourage community, and they are trained in conflict mediation and emergency response.

RAs also plan programs and activities that help residents become active, self-aware and productive members of their community.

The first two weeks on campus are especially critical. We can't stress this enough! We schedule dozens of events that help students to meet their neighbors, explore the campus, and get involved with campus life.

We urge students to stay on campus, without interruption, from their Move-In Day (Sept. 23 or Sept. 24) through Friday, October 6.

Help us by encouraging them to stay and build new friendships.

Multitudes of first-year students have made this journey with us before, and the results usually turn out very well. However, **if you do have questions or concerns, we are here for you.**We especially want to hear if you are aware of a problem that we may not know about.

We want to work with you to keep your student happy and comfortable. Feel free to contact your student's Resident Services Office (RSO) and ask questions. Also, feel free to contact us at housinginfo@ucr.edu or (951) 827-6350.

DEAR FUTURE RESIDENT

Relax. Everyone will be just as excited— and anxious—as you. Here's how to cope.

Moving in to a university residence hall may be one of the most exhilarating experiences of your life. And we're excited to have you live with us.

Your NEXT orientation to UCR won't begin until you arrive (on Sept 23 or Sept 24), as you and a thousand or so strangers begin to mix it up in your new community. Since everyone starts off from the same place at Highlander Orientation, you will all have at least that much in common.

With that in mind, we have some handy survival tips that will make those first few days much easier:

TIP #1: Space is tight.

Bring less than you think you need. A lot less. You can always get more later.

TIP #2: On your first day here, talk to your roommate. A lot.

Chances are they'll become your first friend at college. Maybe even your BFF! Also, meet your hallmates. You're going to be spending lots of time with them this year.

TIP #3: Rely on your RA.

Resident Advisors are students, like you. They've lived through a first year in the residence halls and have experienced everything you're about to. They've been there, done that. Literally.

Think of them as a human Google; if you want to know something, chances are they already have the answer.

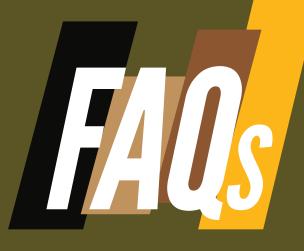
TIP #4: You are not alone.

Talk to your roommate, students down the hall, and those sitting across from you at lunch. Chances are, they're going to need someone to talk with, too.

TIP #5: You can't really prepare for your first year of college.

The good news: Virtually everyone makes it through unscathed. Through your willingness to engage in the unknown and simply asking questions, you will already be preparing yourself.

The bad news: You only get to be a First-Year once.



We've anticipated many of your questions and tried to answer them in this guide.
In addition, the Housing Resident Conduct Policies (available at housing.ucr.edu) contain a wealth of information.

WHEN DO I MOVE INTO THE RESIDENCE HALLS?

Your Move-In Day will be either Saturday, Sept. 23 or Sunday, Sept 24, 2023. Final details, including room assignment confirmations and individual move-in times, will be distributed between September 5 - 8. Students are required to move in on their assigned date and time.

CAN I MOVE IN EARLIER?

No. Residential staff are in training and final building preparations are being made until the weekend of September 23-24. Dining services and appropriate security are also not in effect until this time.

CAN I MOVE IN LATER?

It's possible, but strongly discouraged; your first hall meeting is held the night of your move-in.

If you MUST be delayed (due to an emergency or other conflict), email us at housinginfo@ucr.edu before Move-In weekend so we don't prematurely cancel your contract.

WHEN WILL I KNOW ABOUT MY ASSIGNMENT?

You will be invited to take part in roommate and room self-selection during the summer and will therefore have a good idea of your assignment by August 1.

However, your important Move-In Day information and resources—including how to confirm your room assignment and roommate(s), where to park and when to arrive—will be posted on your MyHousing portal between September 5 - 8.

HOW DO YOU PICK MY ROOM AND MY ROOMMATE?

We don't; you do! During the summer, you will be

invited to self-select your roommate(s) and your room online. Even if you are unable to select a roommate, you will have the opportunity to self-select a room. If you have difficulty or would rather not pick your roommate or your room on your own, we will do it for you at the end of summer using the information you have provided during your Residence Halls Contract process.

WHAT IF I CAN'T FIND MY PREFERRED ROOM ASSIGNMENT?

If you do not care for the options available when you take part in the room self-selection process, it may be because there is more demand for a specific hall or building than there is space. But you can take heart in the fact that all communities feature similar services and programs and all rooms offer the same basic amenities. In the end, remember that your contract is for a double- or triple-occupancy space, as available. Specific preferences cannot be guaranteed.

WHAT AROUT ROOMMATES?

You are in the driver's seat when picking a roommate.

There are multiple ways in which you are able to meet and match yourself with another prospective resident through our roommate self-selection process.

We know that some of you haven't shared a room before, or with someone other than a family member. But we believe—and studies have shown—that there's a real value in having a roommate at college. Surveys report most residents have positive relationships with their roommates. In addition, roommates often become life-long friends.

Frequently, students meet someone during Orientation that they'd like as a roommate. If this happens, you can log back into the MyHousing portal and request each other as roommates.

CAN I TALK TO MY ROOMMATE NOW?

Yes. The roommate self-selection process will give you the ability to get in contact with other prospective residents.

If you choose to have us assign your room and roommate—which we have lots of experience doing—the MyHousing portal will give you information about contacting your roommate(s) between September 5 - 8 assuming your future roommate(s) have authorized the release of their contact information

DO YOU HAVE SINGLE-GENDER HALLS?

No. However, suites at Pentland Hills are single-gender.

WHAT'S PROVIDED IN MY ROOM?

Each resident receives the following: extra-long twin bed, desk, chair, dresser, and closet/armoire. Each room includes window coverings, ceiling light, high-speed Internet accessibility, and a MicroFridge (combination microwave and refrigerator).

WHAT'S PROVIDED IN EACH RESIDENCE HALL?

In A-I and Lothian, each mixed gender community of 40-50 students has one male bathroom, one female bathroom, a hall lounge (sofas, study table, television), and a laundry room.

In Pentland Hills, residents live in single-gender suites. Each suite has a mix of four double- and triple-occupancy rooms, two toilet rooms, two shower rooms, a small living room and a kitchenette with a microwave and refrigerator.

Each Pentland Hills hall community also has a central hall lounge (kitchen, sofas, study table, television) and a laundry room.

In Dundee, each mixed gender community of 40-50 students has one male bathroom, one female bathroom and one gender inclusive bathroom. Each bathroom has private toilet and shower rooms. Each hall community also has a central hall lounge (sofas and study tables) and each building has an outside terrace with sofas, chairs and tables.

WHAT DO WE NEED TO BRING WITH US WHEN WE MOVE IN

Bed linens for an extra-long twin bed (mattress pad, sheets, blanket, bedspread or comforter, pillow, pillowcase), towels (wash cloth, hand towel, bath towel), desk lamp, wastebasket, alarm clock, clothes and decorations.

Can I bring my own fridge and/or microwave? No, these are included in every room. We don't allow additional appliances due to power and space concerns.



WHAT STAFF MEMBERS WORK WITH RESIDENTS?

All Housing, Dining and Residential Life staff are experienced at working with and for student residents.

But you will have the particular opportunity to interact with the following "Residential Life" staff who actually live with you in your community.

Members of the "Res Life" team include: **RESIDENT ADVISORS (RA)** The Resident Advisor (RA) lives in the community and fosters the personal, social, and academic development of students both individually and as a community. RA's form strong relationships with their residents and serve as a resource to further students' success on campus. directing them to relevant campus resources such as counseling, social opportunities, tutoring, etc. RA's plan, advertise, and host programs for their residents that build community and help residents succeed. Additionally, RA's respond to and document student behavior that is in violation of Residential. Life and Campus policy. RA's serve on an on-call duty rotation where they will respond to afterhours community needs, policy violations, and emergencies.

PROGRAM ADVISORS FOR COMMUNITY EXPERIENCES

(PA-CE) The program advisors for community experiences work in a team of 6-8 individuals to create programs for the residence halls that promote Res Life's tenets of community engagement: justice, equity, diversity & inclusion, scholarly engagement, and self-authorship.

PROGRAM ADVISORS FOR ACADEMIC INITIATIVES

(PA-A) The program advisors for academics facilitate programs that support the academic achievement of the entire residential community as well as designated academic living-learning communities. Academic living-learning communities exist for all undergraduate colleges; UCR's School of Business, BCOE, CHASS, CNAS, as well as for University Honors Program students.

ASSISTANT RESIDENT DIRECTORS (ARD)

Paraprofessionals who assist Resident Directors and others in supervising student staff members.

RESIDENT DIRECTORS (RD) Full time professional staff who live in the community. They supervise staff, coordinate daily operations, manage conduct and assist residents with personal issues.

Residential Life is committed to providing an environment that promotes the personal and academic success of each student who lives on campus. We accomplish this by living true to the Housing mission: Providing a safe and inclusive living experience that supports academic success and personal development.

Our diverse, energetic and dedicated staff partners with UCR Housing to oversee all aspects of the student experience in the Residence Halls. Our professional staff members are all trained in emergency response, conflict mediation and student development theory, and most have advanced degrees in higher education or a related field.

PROGRAM ADVISORS FOR RESIDENTIAL EXPERIENCES (PA-RE):

Students who live in the communities and oversee one of the experiential/transitional Living Learning Communities (LLC's) and focuse on creating initiatives and programming for their assigned community. First Year LLC's include: Global Scholars, Mundo, PATH, Markaz and Stonewall. The PA-RE's create and implement a variety of initiatives within their assigned community, as well as develop and execute department-wide initiatives as a team.

FACULTY IN RESIDENCE PROGRAM: This program provides the opportunity for UCR faculty and residents to engage both formally and informally through educational programming, individual and small group advising, and casual interactions. These interactions provide residents opportunities to approach and relate to faculty members on a more personal level, learn about resources, and enhance their confidence and ability to interact with all faculty members.

WHAT IS THE "RSO." AND WHAT DOES IT DO?

RSO is an acronym for Resident Services Office, and every residential community has one of their own. Each RSO serves as an information and resource center for a specific community. Housing Services professionals and student staff provide the following services: general hall and campus information, move-in/move-out assistance, mail distribution, emergency assistance, key and equipment check-out.

Our maintenance and custodial staff keep the Residence Halls in top condition. They are also available for after-hours emergencies. An online service request system allows residents to submit requests for repairs 24/7.

HOW DO YOU HELP STUDENTS ACADEMICALLY?

The Residence Halls feature a Student Housing Academic Resource Center (SHARC), centrally located at Pentland Hills. All buildings have academic support facilities, which include computer labs (PCs with printers and Internet connections), study lounges, tutoring, seminars and advising. We offer many academic programs to residents, including how to choose a major, find careers in your major, and we administer exam preparation sessions.

In addition, we work with the colleges to sponsor special living-learning communities, including CHASS (College of Humanities, Arts & Social Sciences); SiMS (Students in Math & Science); Enginuity (Engineering students); Honors Hall (University Honors members); and Pre-Business.

IS THERE HIGH-SPEED INTERNET?

The Residence Halls are all outfitted with highspeed wireless service (there are also wired data connections in each A-I, Lothian, and Pentland Hills room). The cost is included in your Housing rate. Many other locations on campus offer free Wi-Fi, as well. Information on set-up is provided at move-in.

CAN I BRING MY CAR?

Due to limited parking availability, First-Year residents are not allowed to bring a vehicle to campus. However, there are many ways for students without cars to get around, including: short-term car rental (Zipcar); ride matching (Zimride); unlimited free rides on RTA's local and long-distance routes (U-Pass); and direct bus service to Metrolink's Hunter Park station. Information about alternative transportation, as well as how to request an exemption to this policy, is available at transportation.ucr.edu.

WHAT DO YOU PROVIDE FOR SAFETY & SECURITY?

Residential areas are locked at all times; public areas are surveilled. UCR Police and Transportation Services patrol every community; CSOs (Community Service Officers) provide extra patrols on foot at night.

While residents are ultimately responsible for their personal safety, the University provides numerous resources to assist students, including late-night safety escorts, emergency call boxes and additional security personnel when warranted.

The Residence Halls are equipped with fire detection and alarm systems, and we conduct bi-annual evacuation drills and respond to every alarm as if it were real. Resident Directors are on call 24 hours, seven days a week, and RAs are on duty evenings and weekends.

WHAT ABOUT EMERGENCIES?

The University has a comprehensive emergency plan. The Residence Halls also have emergency plans and emergency supplies to manage a disaster. However, no matter how ready the campus is, each resident should be as self-reliant as possible so that first-responders can focus on the emergency.

WHAT HAPPENS IF A RESIDENT GETS SICK?

The Residence Halls are located near Student Health Services and Counseling & Psychological Services (CAPS). We also maintain emergency information provided by each resident, including alternate contacts, family doctors and existing medical conditions that we can reference in a critical situation.

In addition, Dining Services offers a Sick Meal Program, which allows for a roommate, friend or Resident Advisor to pick up a to-go meal for a resident from the Lothian or Glasgow Residential Restaurant. Ask your RA or RSO for details.

CAN I GET A JOB AT UCR?

Absolutely. Many campus departments hire students. In fact, the largest employer of campus students is Dining Services; information will be available during Orientation.

During Winter Quarter, we also recruit and hire Resident Advisors, Program Advisors, Housing Services Ambassadors and Residential Technical Assistants in campus housing for the following academic year.

The Career Center (careers.ucr.edu) offers an extensive list of student jobs available through Handshake and ScotJobs, massive online databases exclusively for UCR students and alumni.

WHEN DO THE RESIDENCE HALLS CLOSE?

The Residence Halls close for Winter Break immediately following Finals Week. Residents may leave all of their belongings in their rooms during this break. Those in critical need of housing at these times may submit formal requests and be accommodated for an additional daily charge.

The Residence Halls stay open for all other holidays and Spring Break with meals being served during all holidays except Thanksgiving weekend. Dates and information are in the Residence Halls Contract and on the Housing and Dining Services websites. In addition, information is sent to residents throughout the academic year.

KEY DATES FOR THE 2023-24 ACADEMIC YEAR

	Fall Quarter	Winter Quarter	Spring Quarter
Residence Halls Open	Saturday, Sept. 23 & Sunday, Sept. 24 8am	Sunday, Jan. 7 8am	N/A
Meals Begin	Saturday, Sept. 23 & Sunday, Sept. 24 DINNER	Sunday, Jan. 7 DINNER	Sunday, March 31 DINNER
Instruction Begins	Thursday, Sept. 28	Monday, Jan. 8	Monday, Apr. 1
Meals End	Saturday, Dec. 16 BRUNCH	N/A	Saturday, Jun. 15 BRUNCH
Residence Halls Close	Saturday, Dec. 16 5pm	N/A	Saturday, Jun. 15 5pm

Note: Your first regular monthly/quarterly Housing payment is due September 1, 2023



The residential restaurants at UCR—located at Glasgow and Lothian residence halls—offer a wide variety of delicious, fresh, and healthy selections. If you're looking for a healthy to-go option, Savor (located at The Market @ Glen Mor) offers homestyle cooked meals and accepts meal swipes and Dining Dollars.

In addition, students can feast at a variety of locations on campus using their "Dining Dollars," including the Highlander Union Building (HUB) restaurants (Chronic Tacos, Hibachi-San, and

Panda Express), The Habit Burger Grill, Subway, The Coffee Bean & Tea Leaf, and The Market @ Glen Mor (featuring Starbucks Coffee).

Other options include Scotty's convenience stores and several walk-up cafes—venues with pre-packaged sandwiches and other items—conveniently located within the residence halls and certain academic buildings. For a complete listing of campus eating options, including hours of operation, please refer to the UCR Dining website: dining.ucr.edu.



HIGHLANDER UNLIMITED

OUR BEST VALUE!

Unlimited meal swipes means you eat whenever you want, whether it's a full meal or just a healthy snack. This plan is perfect for those who love flexibility, or someone who enjoys eating multiple small meals a day. The Highlander Unlimited Plan also comes with 60 Dining Dollars per quarter, and four Guest Passes per quarter — great for family and friends!

HIGHLANDER 150

TASTY & THRIFTY

The perfect mix of affordability and practicality, this plan includes 150 delicious meals each quarter — nearly 14 meals a week. It also includes 150 Dining Dollars per quarter, good at every dining location and market on campus, and six Guest Passes per quarter.

ABOUT DINING PLANS

- Dining Plans consist of "meal swipes" and Dining Dollars.
- Meal swipes are accepted at the two all-you-care-to-eat residential restaurants, Glasgow and Lothian, as well as campus eatery, The Barn. Unused meal swipes do not roll over to the next quarter.
- The Dining Dollars portion of a Dining Plan is used as a declining balance payment at every Dining location on campus, including Scotty's convenience stores. Additional Dining Dollars can be added to your R'Card at any RSO.
- Unused Dining Dollars roll over to the next quarter during the academic year contract period but must be used by the end of the academic year. They do NOT carry over to the summer or next academic year, and are non-transferable.
- Dining Plans may only be changed during the first two weeks following the start of instruction in the resident's initial move-in quarter. Meal periods include breakfast, lunch, and dinner Monday through Friday, and brunch and dinner on Saturday and Sunday.

RETAIL DINING AT UCR

HUB FOOD COURT

Food-court-style venue offering a variety of dining options at the center of campus. Venues include **Panda Express, Chronic Tacos, Hibachi-San, and The Halal Shack**

HUB PLAZA

Freestanding restaurants in the HUB Upper Court include **The Coffee Bean & Tea Leaf, Subway,** and **The Habit Burger Grill**. Includes early morning and late-night dining options.

THE BARN

This legendary dining & entertainment landmark includes multiple food concepts under one roof. Enjoy dishes like our famous "Barn fries", drinks, games, and live music.

BYTES

Located in Winston Chung Hall, this quick-serve eatery offers up Starbucks-brand hot coffee and espresso drinks, sandwiches, snacks and more.

Emerbee's Cafe

Emerbee's offers paninis, toasts, signature treats featuring honey grown right here at UCR, and much more!

IVAN'S

Located at Hinderaker Hall, Ivan's features Starbucks-brand coffee and espresso drinks, pastries plus grab 'n' go salads, and sandwiches.

THE MARKET AT GLEN MOR

- STARBUCKS All your favorite coffee drinks, plus sandwiches and paninis, bagels and pastries, and world-famous Frappuccinos.
- **SHOP** Everything from snacks and cold beverages to basic household supplies. Plus a great selection of gourmet, healthy and gluten-free goodies.
- COMING SOON: A new late-night dining restaurant will be available in the The Market at Glen Mor Fall 2023.

THE MARKET AT NORTH DISTRICT

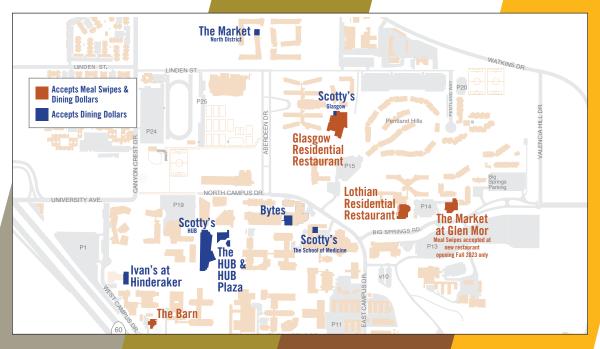
The Market at North District is in the outdoor mall between the two North District buildings and offers a variety of food, beverage, and convenience items. The store also features a station that will be used for serving hot entrees, coffee, boba, and a counter for ice cream that will open in the future.

SCOTTY'S CONVENIENCE STORES

Scotty's Convenience Stores at UCR feature a wide variety of ready-to-eat offerings, packaged snacks, cold drinks, school essentials, toiletries, and much more.

Scotty's Convenience Stores are located at Glasgow, The HUB, and The School of Medicine.

CAMPUS DINING MAP









We provide residents with high-speed internet, 24/7 computer labs — even a gaming lounge

Here are some tips to get the most out of the computers on campus, and some commonsense rules all students must agree to follow.

DESKTOP. LAPTOP OR TABLET?

It's a personal preference. Many students use notebooks or tablets for taking notes in class and accessing the Internet wirelessly, but desktop computers can still be spotted in the residence halls.

When choosing a laptop or tablet, students should look for a device that will give them the most performance within their budget — one that's lightweight, durable and with enough battery capacity to last a full day.

If your device does not have an Ethernet port, you may want to buy an adapter; in the event you cannot connect via Wi-Fi, you could still connect using the hard-wired data ports where available.



USAGE VIOLATION

All computers connected to the campus network are required to have an anti-virus program installed and updated regularly with the newest virus definitions.

In addition, we strongly urge that all residents keep their operating system secured with new patches and updates. Computers on the network infected with a virus will be blocked until the problem is resolved. Visit **its.ucr.edu/** for more information.

COPYRIGHT INFRINGEMENT

The Digital Millennium Copyright Act of 1998 (DMCA) is a federal law that prohibits the distribution of copyrighted materials over the Internet without permission.



Both the federal government and organizations like the Recording Industry Association of America (RIAA) and the Motion Picture Association of America (MPAA) strictly enforce the regulations of the DMCA, and violations can result in rigid fines, which may be passed on to students. Residents who violate DMCA laws may lose access to both Housing's and the university's networks.

HOW YOU CAN BE IDENTIFIED

Every computer with an Ethernet (network) card has a unique identifier called a MAC address assigned to it by the manufacturer. No two network cards can have the same MAC address. When you access a network, you are assigned a unique IP address that's associated with your MAC address. This is dynamic and can change. However, here on campus both your MAC and IP addresses are logged and linked to your student account. This means that the RIAA or MPAA can easily track violations of the DMCA law to users here on campus.

	Recommended Desktop Setup	Recommended Laptop Setup	
PROCESSOR (CPU)	Intel Core i5, i7 (64 bit)	Intel Core i5, i7 (64 bit)	
MEMORY	16+ GB	16+ GB	
HARD DRIVE STORAGE	512+ GB	500+ GB	
MONITOR	17 – 19 inch LCD	13 – 15 inch display	
OPERATING SYSTEM	PC: Microsoft Windows 10 Apple: macOS High Sierra (10.13) or later		
PRODUCTIVITY SOFTWARE	Microsoft Office / Apple iWork		
SECURITY SOFTWARE	Microsoft Security Essentials; AVG; McAfee; Norton (Windows only)		
RECOMMENDED	8 GB flash drive (files cannot be saved on lab computers)		

SAFETY & SEGURITY

The safety of our residents is our primary concern, our #1 Core Value. Nothing else even comes close.

RESOURCES

You are not alone. There are many places to turn to for help, advice and support:

CAMPUS SAFETY ESCORT SERVICE (951) 827-3772

EMERGENCY NOTIFICATION SYSTEM

cnc.ucr.edu/ens

HOUSING ADMINISTRATION (951) 827-6350;

housinginfo@ucr.edu

YOUR RESIDENT ADVISOR (RA) OR RESIDENT SERVICES OFFICE (RSO)

UCR POLICE (951) 827-5222

OBSERVE

Keep your eyes and ears open. Be aware of your immediate environment.

Limit distractions. While walking, especially at night, don't talk or text on your cell phone, or listen to music so loudly that you can't hear what is going on around you.

Be seen by drivers, bicyclists and pedestrians so you're seeing and being seen.

Be familiar with your surroundings so you can spot areas of concern (then "Act" and/or "Report").

ACT

Increase your safety and security — and that of others — by following a few simple steps:

Lock your doors and windows; keep personal belongings out of view.

Keep your keys/ cards available for quick use.

Use well-lit & high traffic pathways.

Do not allow unknown individuals—even other students— access to restricted areas in your community.

Register your bike with Transportation Services.

REPORT

Communicate anything that seems threatening; inform people in a position to help.

In a life-threatening emergency, **CALL 9-1-1.**

In a non-emergency (suspicious behavior, etc.), contact UCR Police (951) 827-5222.

Speak to any Housing staff member about concerns you may have.

Submit a Service Request to address repairs needed at all Housing locations; housing.ucr.edu.

UCR IS SMOKE & TOBACCO-FREE

UC Riverside has joined more than 1,500 colleges and universities in the United States in adopting a campus-wide smoke- & tobacco-free policy.

The policy has been adopted by all University of California campuses to improve the health and safety of students, staff, faculty and visitors.

The policy prohibits the use of cigarettes, vaping devices, e-cigarettes, cigars, snuff, snus, water pipes, pipes, hookahs, chew and any other non-combustible tobacco product.

To meet the goal of a smoke/ tobacco-free campus, UCR offers assistance programs to students, faculty and staff who wish to stop smoking.

In addition, UCR prohibits the possession or use of marijuana in any form — on any campus property.



Housing Services

3595 Canyon Crest Drive Riverside, CA 92507

Applications & Contracts: MyHousing.ucr.edu

Email: housinginfo@ucr.edu Website: housing.ucr.edu Telephone: (951) 827-6350