

STATEMENT ON COVID-19 RESPONSE

March 13, 2020

The safety of our staff and guests is our number one priority. We have told staff to stay home if they are not feeling well and to seek medical attention when necessary. We are stressing the messaging from the CDC and the WHO regarding proper handwashing, covering coughs / sneezes, etc. This is a critical component for all of us to stay well and limit the spread of any virus.

We have a few more extra precautions that we are already taking as part of the campus-wide response to COVID-19, including:

- Enhanced cleaning schedules for high-touch surfaces in our facilities throughout the day
- Cleaning with medical-grade sanitizers in our guest service areas
- Offering guests medical-grade wipes and hand sanitizer for dining room areas
- Moving to a “take-out only” model in all of our dining venues to support social distancing for both our staff and our guests (effective March 14), which means we will be closing seating areas and transitioning to all “to-go” packaging. We will also be limiting some of our retail operations
- Our cashiers have the option to wear gloves and are encouraged to do so. All food prep is performed with gloves as usual
- As always in food service, we stress the importance of proper handwashing with our staff

We continue to closely monitor the situation both on campus and on a larger scale through daily updates and recommendations from the CDC and the WHO. While we take pride in continuing to do our jobs and offering excellent service to campus every day, we support UCR’s approach to limiting the spread of COVID-19 through social distancing and will continue to make adjustments as needed. We are in daily communication with EH&S, Emergency Management, and Campus Leadership. We remain open to serve the residents and staff on campus, but we are doing so with great intentionality and the safety of our staff and guests is top priority.

Thank you for your patience and understanding during this time.

David Henry



Executive Director

UCR Housing, Dining & Hospitality Services